

Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Bill Date Account Number		Amount Due	
07/31/2000	3 5000 1347 5152	08/22/2000	\$28.79	

\$28.79

/ 01/3/1/2000		0 0000	10-11		
CUSTOMER					
Account Number 3 ! Service Address 39	etty Johnson 5000 1347 5152 147 W Polk ST I nicago IL 60624 ate 1 - Small Re	FL 2 -4020	vice		
Heating Account Ye Next Meter Reading Au	es igust 28, 2000				
SUMMARY OF CHA	RGES				,
Credits And Charges Previous balance Thank you for your payment Balance		ır Last Bill			\$72.69 72.69 \$0.00
Current Charges Customer Charge					9.45
Under 50 Therms	\$.36375	x , 19.4	45 Therms	=	7.07
Environ Activities Gas Charge	\$.00110 \$.49350 Current Charg		45 Therms 45 Therms es		0.02 9.60 26.14
Taxes Illinois Gross Revenue Tax Chgo Municipal Utility Tax Illinois Gas Revenue Tax	\$.024	x. 8.2	24 % 45 Therms	=	0.03 2.15 0.47 28.79

Total Balance

herms)			
505	 		
404	 	J- 13 -	
303	 		
202	 	-	
101	 3 -8-1		
0			

JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL 1999 - 2000

Average Daily	Jul 1999	Jul 2000
Therms Used	63	.59
Temperature	77 °F	70 °F

CURRENT USAGE

SUMMARY OF USAGE

Billing Period 06-28-00 to 07-31-00 Days of Service 3

Meter	Reading	
Previous	Current	Difference
Meter Number P1823178	-	(100 Cubic Feet)
7010 Actual 06-28	7029 Actual 07-31	19

Therm Conversion 19 x 1.024 BTU Factor = 19.45 Therms

I.C.C DOCKET NO. 020452

Complainant DigitiNo.

Witness Setty June

Date 1/14/03 Ref Ck

MESSAGES



Bill Date

08/29/2000

Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Amount Due

\$2,812.73

Payment Due Date

09/20/2000

CUSTOMER					SUMM	ARY OF US	AGE			
Name	Betty Johnson	•			(Therms)					
	3 5000 1347 5152				3,870 -					
Service Address	3947 W Polk ST FL 2				3,096					
	Chicago IL 60624-402	0			2,322					
Service Classification	Rate 1 - Small Reside	ential Servic	ce		1,548				·	
Heating Account	Yes				774					
Next Meter Reading	September 26, 2000				ل ـ ه	 =				
SUMMARY OF CH	IARGES		<u> </u>			AUG SEP OCT NO	V DEC JA	N FEB MAR A	PR MAY JUN	
Credits And Charg	as Sinca Vour I	act Rill				1999				2000
Previous balance		ast Diii		\$28.79		Average Daily	Α	ug 1999	Aug 2	2000
Late payment charg				0.42		Therms Used		.50	133	
Balanc				\$29.21	Su. ,	Temperature		70 °F	71	
Current Charges					CURRE	NT USAGE			. <u></u>	
Customer Charg	gė.		•	9.45		n:	0 40	08-29-00	Dave of	Service 29
First 50 Therm	ns \$.36375 x	50.00	Therms =	: 18,19	Billing	Period 07-31-0	0 to	00-23-00	Days OI	Service 25
Over 50 Them	• • • • • • • • • • • • • • • • • • • •	3.820.72	Therms =	437.28	ĺ	M	eter Rea	ding ·		
5,5 , 55 ,	***************************************	•			.]	Previous	_	Cur	rent	Diffe
Environ Activitie	es \$.00180 x	3,870.72	Therms =		Meter	Number P26121!	92			(100 C
Gas Charg	ge \$.51970 x	3,870.72	Therms =			Actual 08-18		8 Actual 08-2	:9	
	Current Charges E	Before Taxes		2,483.50	Meter I	Number P18231	78			
					70	29 Actual 07-31	8	01 Actual 08-	·18	
Taxe					<u> </u>					0.070.70
Illinois Gross Revenue To	ax \$2,483.50 x	0.10	% =	= 2.48	. Therm C	onversion	3780	c 1.024 BTU	Factor =	3,870.72

92.90

2,783.52

\$2,812.73

MESSAGES

Chgo Municipal Utility Tax

Illinois Gas Revenue Tax

At the time of this statement, your account was past due. Please pay the amount shown today.

3,870.72 Therms =

\$2,483.50 x

Total Balance

\$.024 x

Current Charges After Taxes

Account Number

3 5000 1347 5152





Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
09/27/2000	3 5000 1347 5152	10/19/2000	\$2,860.39

ISTOMER SUMMARY OF USAGE Name **Betty Johnson** (Therms) **Account Number** 3 5000 1347 5152 3.870 Service Address. 3947 W Polk ST FL 2 3,096 Chicago IL 60624-4020 2.322 Service Classification Rate 1 - Small Residential Service 1,548 Heating Account Yes 774 Next Meter Reading October 25, 2000 0 _ JMMARY OF CHARGES MAR APR MAY JUN JUL AUG SEP 1999 edits And Charges Since Your Last Bill Previous balance \$2,812.73 Sep 1999 Sep 2000 Average Daily ank you for your payment 29.21 -.58 .92 Therms Used Late payment charge 40.36 Temperature 64 °F 66 °F \$2,823.88 Balance **CURRENT USAGE irrent Charges** 9.45 **Customer Charge** Billing Period 08-29-00 09-27-00 Days of Service 29 Under 50 Therms \$.36375 x 26.62 Therms = 9.68 Meter Reading Current Difference Previous **Environ Activities** 0.05 \$.00200 x 26.62 Therms = Meter Number P2612192 (100 Cubic Feet) Gas Charge \$.52340 x 26.62 Therms = 13.93 8 Actual 08-29 34 Actual 09-27 26 **Current Charges Before Taxes** 33.11 26 x 1.024 BTU Factor = 26.62 Therms Therm Conversion Taxes 0.10 % 0.03 nois Gross Revenue Tax \$33 11 x :hgo Municipal Utility Tax \$33.11 x 8.24 % = 2.73 Illinois Gas Revenue Tax \$.024 x 26.62 Therms = 0.64

36.51

\$2,860.39

ESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.

Current Charges After Taxes

Total Balance



Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
10/27/2000	3 5000 1347 5152	11/20/2000	\$2,904.00

,	U	S	T	O	١	Λ	E	R

Betty Johnson Name Account Number 3 5000 1347 5152

Service Address 3947 W Polk ST FL 2 Chicago IL 60624-4020

Rate 1 - Small Residential Service

Service Classification Heating Account Yes

Next Meter Reading November 28, 2000

SUMMARY OF CHARGES

Predits And Charges Since Your Last Bill

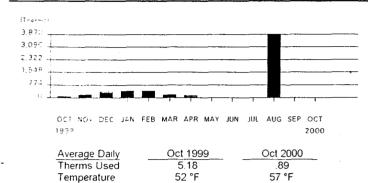
Previous balance	\$2,860.39
Thank you for your payment	36.51
Late payment charge	40.98
Balance	\$2,864.86

Surrent Charges

Customer Charge						9.45	
Under 50 Therms	\$.36375	x	26.62	Therms	=	9.68	
Environ Activities Gas Charge	\$.00210 \$.61400 Current Charg	x	26.62	Therms Therms		0.06 16.34 35.53	
	ourier ording	ics belole	· unco			00.00	

Taxes						
Illinois Gross Revenue Tax	\$35.53	X	0.10	%	=	0.04
Chgo Municipal Utility Tax	\$35.53	Х	8.24	%	=	2.93
Illinois Gas Revenue Tax	\$.024	X	26.62	Therm	s =	0.64
Current Charges After Taxes						39.14
	Total Balance					\$2,904.00

SUMMARY OF USAGE



CURRENT USAGE

Rilling Period	09-27-00	to	10-27-00	Days of Service 30

Meter	Reading	
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
34 Actual 09-27	60 Actual 10-27	26

26.62 Therms 26 x 1.024 BTU Factor = Therm Conversion

/IESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.



Bill Date

11/30/2000

Payment Due Date

12/22/2000

Amount Due

\$2,979.37

CUSTOMER					SUMMARY OF	USAG	<u> </u>	·	
Account Number 3 5 Service Address 39 Ch Service Classification Ra	tty Johnson 1000 1347 5152 47 W Polk ST FL 2 nicago IL 60624-4020 tte 1 - Small Residential S	Service			(Therms) 3,870 3,096 2,322 1,548				
Heating Account Ye Next Meter Reading De	es ecember 27, 2000				774				
SUMMARY OF CHA	-				NOV DEC 1999	JAN FEB MA	AR APR MAY JUN J	HUL AUG SEP	OCT NOV
Credits And Charges Previous balance Thank you for your payment Late payment charge Balance	Since Your Last B	i 11		\$2,904.00 39.14 41.60 \$2,906.46	Average Therms U Tempera	Jsed lure	Nov 1999 8.09 46 °F	Nov 2 1.6 39 °	000
Current Charges Customer Charge				9.45	CURRENT USA Billing Period 1		to 11-30-00	Days of S	ervice 34
First 50 Therms Over 50 Therms	· · · · · · · · · · · · · · · · · · ·	0.00 Ther 7.34 Ther		18.19 0.84	Previous	S	Reading Cur	rent	Difference
Environ Activities Gas Charge		7.34 Ther 7.34 Ther		0.14 37.40	Meter Number P 60 Actual 10		116 Actual 11-	30	(100 Cubic Fe
	Current Charges Before T			66.02	Therm Conversion		56 x 1.024 BTU	Factor =	57.34 Therr
Taxes Illinois Gross Revenue Tax Chgo Municipal Utility Tax Illinois Gas Revenue Tax	\$66.02 x	0.10 % 8.24 % 7.34 Ther (es	= ms =	0.07 5.44 1.38 72.91					

At the time of this statement, your account was past due. Please pay the amount shown today.

Account Number

3 5000 1347 5152



Bill Date

Amount Due

Payment Due Date

Dill Date	<u>li</u>	, 10000	Marride			r aymon e					
12/28/2000	3 5	000 1	347 51	52		01/19/2001 \$3,09		9.77			
USTOMER				<u> </u>		SUMMARY	OF USAC	GE			
Account Number Service Address 39 Ch Service Classification Heating Account Ye	tty Johnson 1000 1347 5152 47 W Polk ST FL 2 1cago IL 60624-4020 te 1 - Small Reside s nuary 26, 2001		ce		1	(Therms) 3,870 3,096 2,372 1,548 774					,
UMMARY OF CHA	•	ot Dill				DEC JA 1999	N FEB MAR A	APR MAY	A JUL A	UG SEP OCT	NOV DEC 2000
Previous balance hank you for your payment Late payment charge Balance		St Dill			979.37 72.91 42.24 ,948.70				ec 1999 16.48 29 °F	Dec 2 5.1 16	6
Current Charges Customer Charge				•	9.45	Billing Period		to	12-28-00	Days of S	Service 28
First 50 Therms Over 50 Therms Environ Activities Gas Charge	\$.36375 x \$.11445 x \$.00270 x \$.67460 x	94.38 144.38	Therms = Therms = Therms = Therms =		18.19 10.80 0.39 97.40	Previo Meter Number 116 Actua	ous P2612192	er Reac	ling Curi 7 Actual 12-		Difference (100 Cubic Feet 141
Sub sharge	Current Charges Be				136.23	Therm Conversion	on	141 x	1.024 BTU	Factor =	144.38 Therms
Taxes Illinois Gross Revenue Tax Chgo Municipal Utility Tax Illinois Gas Revenue Tax	\$136.23 x \$136.23 x \$.024 x Current Charges Af				0.14 11.23 3.47 151.07						

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today.

Account Number

AS RGY

MER

SUMMARY OF USAGE

Bill Date	Account Number	Payment Due Date	Amount Due
1/29/2001	3 5000 1347 5152	02/20/2001	\$3,114.78

Name count Number ervice Address Classification eating Account Meter Reading	Betty Johnson 3 5000 1347 5152 3947 W Polk ST FL 2 Chicago IL 60624-4020 Rate 1 - Small Reside Yes February 26, 2001			(Therms) 3,870 3,096 2,322 1,548 774 0		
ARY OF C	HARGES			IAN FED MAD ADD	MAY JUN JUL AUG SEP OCT NOV	DEC IAN
				2000	MAT JON JOE AUG SEP OCT NOV	2001
Previous balar Of the vour payments Balar	ent '	ist Bill	\$3,099.77 151.07 \$2,948.70	Average Daily	Jan 2000 Jan 2 17.44 3.3 25 °F 23	77
it Charges				CURRENT USAGE		
Customer Char	rge		9.45			
istribution Cha	100		•	Billing Period 12-28-00	to 01-29-01 Days of 9	Service 32
First 50 Ther		50.00 Therms	= 18.19	Med	er Reading	
Over 50 Ther	ms \$.11445 x	70.71 Therms	= 8.09	Previous	Current	Difference_
				Previous Meter Number P2612192	Current	(100 Cubic Feet)
Environ Activit	lies \$.00290 x	120.71 Therms	= 0.35	Previous	Current	
	lies \$.00290 x	120.71 Therms 120.71 Therms	= 0.35	Previous Meter Number P2612192	Current	(100 Cubic Feet)
Environ Activit	ties \$.00290 x rge \$.94890 x Current Charges Be	120.71 Therms 120.71 Therms	= 0.35 = 114.54	Previous Meter Number P2612192 257 Actual 12-28	<u>Current</u> 375 Actual 01-29	(100 Cubic Feet) 118
Environ Activit Gas Cha	ties \$.00290 x rge \$.94890 x Current Charges Be	120.71 Therms 120.71 Therms	= 0.35 = 114.54	Previous Meter Number P2612192 257 Actual 12-28	<u>Current</u> 375 Actual 01-29	(100 Cubic Feet) 118
Environ Activit Gas Cha	ties \$.00290 x rge \$.94890 x Current Charges Box Kes Tax \$150.62 x	120.71 Therms 120.71 Therms efore Taxes	= 0.35 = 114.54 150.62	Previous Meter Number P2612192 257 Actual 12-28	<u>Current</u> 375 Actual 01-29	(100 Cubic Feet) 118
Environ Activit Gas Char Tax Bross Revenue	ties \$.00290 x rge \$.94890 x Current Charges Boxes Tax \$150.62 x Tax \$150.62 x	120.71 Therms 120.71 Therms efore Taxes 0.10 % 8.24 % 120.71 Therms	= 0.35 = 114.54 150.62 = 0.15 = 12.41 = 2.90	Previous Meter Number P2612192 257 Actual 12-28	<u>Current</u> 375 Actual 01-29	(100 Cubic Feet) 118
Environ Activit Gas Char Tax Pross Revenue 1 Junicipal Utility	ties \$.00290 x rge \$.94890 x Current Charges Be kes Tax \$150.62 x Tax \$150.62 x	120.71 Therms 120.71 Therms efore Taxes 0.10 % 8.24 % 120.71 Therms	= 0.35 = 114.54 150.62 = 0.15 = 12.41	Previous Meter Number P2612192 257 Actual 12-28	<u>Current</u> 375 Actual 01-29	(100 Cubic Feet) 118
Environ Activit Gas Char Tax Pross Revenue 1 Junicipal Utility	ties \$.00290 x rge \$.94890 x Current Charges Boxes Tax \$150.62 x Tax \$150.62 x	120.71 Therms 120.71 Therms efore Taxes 0.10 % 8.24 % 120.71 Therms	= 0.35 = 114.54 150.62 = 0.15 = 12.41 = 2.90	Previous Meter Number P2612192 257 Actual 12-28	<u>Current</u> 375 Actual 01-29	(100 Cubic Feet) 118
Environ Activit Gas Char Tax Pross Revenue 1 Junicipal Utility	ties \$.00290 x rge \$.94890 x Current Charges Boxes Tax \$150.62 x Tax \$150.62 x Current Charges Al	120.71 Therms 120.71 Therms efore Taxes 0.10 % 8.24 % 120.71 Therms	= 0.35 = 114.54 150.62 = 0.15 = 12.41 = 2.90 166.08	Previous Meter Number P2612192 257 Actual 12-28	<u>Current</u> 375 Actual 01-29	(100 Cubic Feet) 118

At the time of this statement, your account was past due. Please pay the amount shown today.



ENERGY.								
Bill Date	,	Account Numb	er		Payment Due Date		Amount Du	е
02/27/2001	27/2001 3 5000 1347 5152			03/21/2001		\$3,123.2	1	
USTOMER					SUMMARY OF USAC	E		
Account Number Service Address Constitution Heating Account	Betty Johnson 5000 1347 5152 947 W Polk ST FL 2 Chicago IL 60624-4020 Rate 1 - Small Residen (es March 28, 2001	tial Service			(Therms) 3,870 3,096 2,322 1,548 774		1 T	
UMMARY OF CH		+ Dill			FEB MAR APR MAY	JUN JUL ÅUG SEP C	CT NOV DEC JAN	FEB 2001
redits And Charge Previous balanchank you for your paymer Late payment charg Balanc	e ht e	St Dill	:	\$3,114.78 166.08 - 42.94 \$2,991.64	Average Daily Therms Used Temperature	Feb 2000 15.80 32 °F	Feb 2001 3.29 27 °F	
urrent Charges Customer Charg	e			9.45	Billing Period 01-29-01	to 02-27-01	Days of Serv	rice 29
Distribution Charg First 50 Therm Over 50 Therm	s \$.36375 x	50.00 Therms 45.32 Therms		18.19 5.19	Previous Meter Number P2612192 375 Actual 01-29		rent	Difference (100 Cubic Feet
Environ Activitie Gas Charg		95.32 Therms 95.32 Therms fore Taxes		0.27 86.23 119.33	Therm Conversion	93 x 1.025 BTU		95.32 Therms

0.12

9.83

\$3,123.21

MESSAGES

Illinois Gross Revenue Tax

Chgo Municipal Utility Tax

Illinois Gas Revenue Tax

Taxes

\$119.33 x

\$119.33 x

Total Balance

\$.024 x

Current Charges After Taxes

At the time of this statement, your account was past due. Please pay the amount shown today. For your convenience we now have toll free numbers, which are located at the top of your bill.

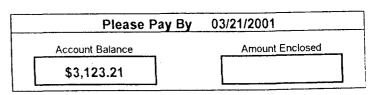
0.10 %

8.24 %

95.32 Therms =

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT	COUPON				
ACCOUNT	NUMBER: 3	5000	1347	5152	
**************************************	CAR-RT SORT **C0	28			
	BETTY JOHNSON			landallantalah	
	3947 W POLK ST FL CHICAGO IL 60624-	_			
	PEOPLES GAS CHICAGO IL 60687	-0001			



If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

463500013475152000080000031232100000





Bill Date	Account Number	Payment Due Date	Amount Due
03/02/2001	3 5000 1347 5152	03/26/2001	\$373.09

03/02/200		0 50	700 1347		<u> </u>	03/20/2001			43/3.	
CUSTOMER			<u></u>			SUMMARY OF USA	AGE			
Account Number Service Address .	3947 W Po Chicago IL Rate 1 - Yes	1347 5152 olk ST FL 2 . 60624-4020 Small Resid				(Therms) Average Daily Therms Used Temperature CURRENT USAGE		1999 50) F	Aug 200 .81 72 F	α
SUMMARY OF C	HARG	ES				Billing Period 07-31-0	0 to 0	3-29-00	Days of S	ervice 29
Credits And Charge Previous balan Cancel prior billi Baland	ng ng	e Your Las	st Bill	-	\$3,123,21 2,783.52 \$339.69	Previous		Curr	ent Actual OS-29	Difference (100 Cubic Feet)
Current Charges Customer Char	ge				9.45	Therm Conversion	07-31		4 Actual 08-18	
Distribution Char Under 50 Theri		.36375 x	23.55 Therms	= •	8.57	mem Conversion	23x 1.	024 BTU I	-actor =	23.55 Therms
Environ Activiti Gas Chai	ge \$.	.00180 x .51970 x nt Charges Bel	23.55 Therms 23.55 Therms fore Taxes		0.04 12.24 30.30					
Taxi Chgo Municipal Utility I Minois Gas Revenue I Minois Gross Revenue I	ax fax fax Curr e r	\$30.30 x \$.024 x \$30.30 x at Charges Aft Balance	8.24 % 23.55 Therms 0.10 % er Taxes	= : = = _	2.50 0.57 0.03 33.40 \$373.09					
MESSAGES					40,00					

venience we now have toll free numbers, which are located at the top of your bill.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON	Please Pay By 03/26/2001
ACCOUNT NUMBER: 3 5000 1347 5152	I rease Fay by US/20/2001 If paid after 03/26/2001 \$373.58
	\$373.09
CAR-RT SORT **CO28	
BETTY JOHNSON	If paying by mail, please allow 5 days for delivery.
3947 W POLK ST FL 2 CHICAGO IL 60624-4020	Yes, I would like to pledge one dollar per month to the Peoples Energy
	Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

PEOPLES GAS CHICAGO IL 60687-0001



Bill Date	Account Number	Payment Due Date	Amount Due
03/07/2001	3 5000 1347 5152	03/29/2001	\$207.49

9.45

86.23

119 33

\$207.49



Name Account Number Service Address

Betty Johnson 3 5000 1347 5152

3947 W Polk ST FL 2 Chicago IL 60624-4020

Service Classification

Rate 1 - Small Residential Service

Heating Account Yes Next Meter Reading Apri

April 26, 2001

JMMARY OF CHARGES

redits And Charges Since Your Last Bill

Previous balance \$373.09

At payment chrg allowed cancel prior billing Revised prior billing Balance \$373.09

\$373.09

165.60 - 165.60 - 165.60 - 164.97 - 1

urrent Charges

Customer Charge

 Distribution Charge
 \$.36375 x
 50.00 Therms = 18.19

 Over 50 Therms
 \$.11445 x
 45.32 Therms = 5.19

 Environ Activities
 \$.00280 x
 95.32 Therms = 0.27

Taxes

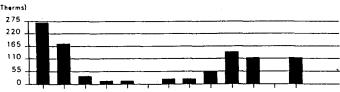
Gas Charge

Current Charges Before Taxes

\$.90460 x

Total Balance

SUMMARY OF USAGE



MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR

Average Daily
Therms Used
Temperature

Feb 2000 15.80 32 °F Feb 2001 3.29 27 °F

CURRENT USAGE

Billing Period 01-29-01

02-27-01

Days of Service 29

Meter Reading					
Previous	Current	Difference			
Meter Number P2612192		(100 Cubic Feet)			
375 Actual 01-29	468 Actual 02-27	93			

Therm Conversion

93 x 1.025 BTU Factor =

95.32 Therms

MESSAGES

For your convenience we now have toll free numbers, which are located at the top of your bill.

95.32 Therms =

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

ACCOUNT NUMBER:

3 5000 1347 5152

CAR-RT SORT **C028

PEOPLES GAS CHICAGO IL 60687-0001 Please Pay By 03/29/2001

If paid after 03/29/2001 \$209.43

Account Balance Amount Enclosed

\$207.49

If paying by mail, please allow 5 days for delivery

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

463500013475152000080000002074900000







TOMER

Bill Date	Account Number	Payment Due Date	Amount Due
υ <mark>3/08/2001</mark>	3 5000 1347 5152	03/30/2001	\$164.97

SUMMARY OF USAGE

Account Number Service Address vice Classification Heating Account	Betty Johnson 3 5000 1347 5152 3947 W Polk ST FL 2 Chicago IL 60624-4020 Rate 1 - Small Reside Yes April 26, 2001			(Therms) 275 220 165 110 55		
MARY OF CH	ARGES			MAR APR MAY JUN	JUL AUG SEP OCT NO	OV DEC JAN FEB MAR
dita And Chara	na Cinna Vaur La	et Dill		2000		2001
Previous baland payment chrg allowe Cancel prior billin Revised prior billin Baland	d (07-31-2000 to 08- g (07-31-2000 to 08-	-29-2000)	\$207.49 42.52 - 164.97 - 33.40 \$33.40	illellis Oseu	Feb 2000 15.80 32 °F	Feb 2001 3.29 27 °F
rent Charges Customer Charg	e		9.45	Billing Period 01-29-01	to 02-27-01	Days of Service 29
Distribution Char	-				eter Reading	. 5.7
Distribution Charg First 50 Therm		50.00 Therms =	18.19	Previous Meter Number P261219	<u>Curr</u>	ent Difference (100 Cubic Feet)
Over 50 Therm		45.32 Therms =	5.19	375 Actual 01-29	468 Actual 02-7	
Environ Activitie Gas Charg		95.32 Therms = 95.32 Therms = fore Taxes	0.27 86,23 119.33	Therm Conversion	93 x 1.025 BTU F	Factor = 95.32 Therms
Taxe	s					
ois Gross Revenue Ta		0.10 % =	0.12			
go Municipal Utility Ta		8.24 % =	9.83			•
nois Gas Revenue Ta	x \$.024 x Current Charges Af	95.32 Therms = ter Taxes	2.29 131.57			
	Total Balance		\$164.97			
SSAGES						

For your convenience we now have toll free numbers, which are located at the top of your bill.

Customer Inquiries: 866-556-6001 Emergencies: 866-556-6002

Amount Due Payment Due Date Account Number Bill Date \$76.85 04/19/2001 3 5000 1347 5152 03/28/2001

STOMER	·			SUMMARY OF USAG	GE	
Name Betty Joh Account Number 3 5000 134 Service Address 3947 W Po Chicago IL	47 5152 olk ST FL 2 . 60624-4020 mall Residential Serv	ice)	(Therms) 275 220 165 110 55		
VIMARY OF CHARGES				MAR APR MAY JUN	JUL AUG SEP OCT NOV	
dits And Charges Since Previous balance ik you for your payment Balance	e Your Last Bill		\$164.97 167.00 - \$2.03 -	Average Daily Therms Used Temperature	Mar 2000 8.56 45 °F	
rent Charges Customer Charge			9.45	CURRENT USAGE Billing Period 02-27-01	to 03-28-01	Days of Service 29
1 1100 00 111011110		Therms = Therms =	18.19 0.16		er Reading Curre	
Gas Charge \$.		Therms = Therms =	0.15 <u>43.72</u> 71.67	468 Actual 02-27 Therm Conversion	518 Actual 03-28 50 x 1.028 BTU Fa	
Taxes ois Gross Revenue Tax ngo Municipal Utility Tax linois Gas Revenue Tax	\$71.67 x 0.10 \$71.67 x 8.24 \$.024 x 51.40 t Charges After Taxes	% = % =	0.07 5.91 1.23 78.88 \$76.85			

SSAGES

If you would like to join the budget payment plan, simply pay \$63.00 instead of the account balance shown on your payment coupon. For your convenience we now have toll free numbers, which are located at the top of your bill.





Bill Date	Account Number	Payment Due Date	Amount Due
04/27/2001	3 5000 1347 5152	05/21/2001	\$115.79

\$76.85

9.45

8.61 0.07

16.24

34.37

CUSTOMER

Name **Betty Johnson**

Account Number Service Address 3 5000 1347 5152 3947 W Polk ST FL 2

Chicago IL 60624-4020

Service Classification

Rate 1 - Small Residential Service

Heating Account Yes Next Meter Reading

May 29, 2001

SUMMARY OF CHARGES

Credits And	l Charges	Since	Your	Last	Bill
--------------------	-----------	-------	------	------	------

Previous balance Late payment charge-

1 14 Balance \$77.99

Current Charges

Customer Charge

Distribution Charge Under 50 Therms \$.36375 x 23.66 Therms = **Environ Activities** \$.00300 x 23.66 Therms = Gas Charge \$.68640 x 23.66 Therms =

Current Charges Before Taxes

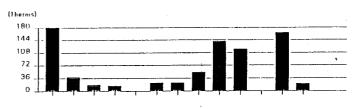
Taxes

Illinois Gross Revenue Tax Chgo Municipal Utility Tax Illinois Gas Revenue Tax

0.10 % 0.03 \$34.37 x \$34.37 x 8.24 % 2.83 \$.024 x 0.57 23.66 Therms = **Current Charges After Taxes** 37.80

Total Balance \$115.79

SUMMARY OF USAGE



APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB MAR APR 2000

Average Daily Apr 2000 Apr 2001 Therms Used 6.22 .79 46 °F 50 °F Temperature

CURRENT USAGE

Billing Period 03-28-01 to 04-27-01 Days of Service 30

Meter Reading						
Previous	Current	Difference				
Meter Number P2612192		(100 Cubic Feet)				
518 Actual 03-28	541 Actual 04-27	23				

23 x 1.029 BTU Factor = 23.66 Therms Therm Conversion

MESSAGES

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options. For your convenience we now have toll free numbers, which are located at the top of your bill.



Emergencies: 866-556-6002 Customer Inquiries: 866-556-6001

Bill Date	Account Number	Payment Due Date	Amount Due
05/30/2001	3 5000 1347 5152	06/21/2001	\$38.07

9.45

|--|

Betty Johnson Name 3 5000 1347 5152 Account Number

3947 W Polk ST FL 2 Service Address Chicago IL 60624-4020

Service Classification Rate 1 - Small Residential Service

Heating Account Yes

Next Meter Reading June 28, 2001

SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance \$115.79 115.79 -Thank you for your payment Balance \$0.00 /

Current Charges

Customer Charge

Distribution Charge Under 50 Therms 24.72 Therms = 8.99 \$.36375 x 0.07 **Environ Activities** \$.00290 x 24.72 Therms = Gas Charge \$.65080 x 24.72 Therms = 16.09 **Current Charges Before Taxes** 34.60

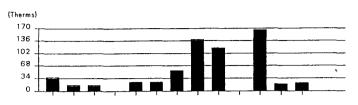
Taxes Illinois Gross Revenue Tax

\$34.60 x 0.10 % 0.03 Chgo Municipal Utility Tax \$34.60 x 8.24 % 2.85 Illinois Gas Revenue Tax \$.024 x 24.72 Therms = 0.59 38.07 **Current Charges After Taxes**

Total Balance

\$38.07

SUMMARY OF USAGE



JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY 2000 2001

May 2000 May 2001 Average Daily Therms Used 1.21 60 °F Temperature 60 °F

CURRENT USAGE

Days of Service 33 Billing Period 04-27-01 to 05-30-01

Meter Reading				
Current	Difference			
	(100 Cubic Feet)			
565 Actual 05-30	24			
	Current			

Therm Conversion 24 x 1.030 BTU Factor = 24.72 Therms

MESSAGES

If you would like to join the budget payment plan, simply pay \$105.00 instead of the account balance shown on your payment coupon.

For your convenience we now have toll free numbers, which are located at the top of your bill.





اااً Date	Account Number	Payment Due Date	Amount Due
J6/29/2001	3 5000 1347 5152	07/23/2001	\$34.54

3TOMER				SUMMARY OF USAG	E	
Account Number Service Address 39 Vice Classification Heating Account Year	etty Johnson 5000 1347 5152 947 W Polk ST FL 2 hicago IL 60624-4020 ate 1 - Small Residen es uly 30, 2001	tial Service		(Therms) 170 136 102 68 34		
MMARY OF CHA	RGES			JUN JUL AUG SEP C	CT NOV DEC JAN FE	B MAR APR MAY JUN
clits And Charges Previous balance tyou for your payment Balance rent Charges	s Since Your Las	st Bill	\$38.07 38.07 \$0.00	Average Daily Therms Used Temperature CURRENT USAGE	Jun 2000 .71 67 °F	2001
Customer Charge			9.45	Billing Period 05-30-01	to 06-29-01	Days of Service 30
Distribution Charge Under 50 Therms	\$.36375 x	22.66 Therms =	8.24		r Reading	
Environ Activities Gas Charge	*	22.66 Therms = 22.66 Therms = ore Taxes	0.07 13.62 31.38	Meter Number P2612192 565 Actual 05-30	587 Actual 06-2	(100 Cubic Fee
	· ·	ore runes	01.00	Therm Conversion	22 x 1.030 BTU F	actor = 22.66 Therm
Taxes ois Gross Revenue Tax go Municipal Utility Tax nois Gas Revenue Tax	\$31.38 x \$31.38 x	0.10 % = 8.24 % = 22.66 Therms =	0.03 2.59 0.54 34.54			

\$34.54

SSAGES

Total Balance

If you would like to join the budget payment plan, simply pay \$101.00 instead of the account balance shown on your payment coupon. For your convenience we now have toll free numbers, which are located at the top of your bill.





Customer Inquiries: 866-556-6001

Emergencies: 866-556-6002

Bill Date Account Number Payment Due Date **Amount Due** 07/31/2001 3 5000 1347 5152 \$28.71 08/22/2001

ISTOMER

Betty Johnson Name

Account Number Service Address

3 5000 1347 5152 3947 W Polk ST FL 2 Chicago IL 60624-4020

Service Classification

Rate 1 - Small Residential Service

Heating Account Yes

Next Meter Reading August 29, 2001

SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance Thank you for your payment Balance

\$34.54 34.54 -\$0.00

9.45

7.50

0.06

9.03

26.04

0.03

2.15

0.49

28.71

\$28.71

Current Charges

Customer Charge

Distribution Charge Under 50 Therms

Environ Activities

Gas Charge

Taxes Illinois Gross Revenue Tax

Chgo Municipal Utility Tax Illinois Gas Revenue Tax

Current Charges After Taxes

Total Balance

\$.36375 x

\$.00310 x

\$.43790 x

\$26.04 x

\$26.04 x

\$.024 x

Current Charges Before Taxes

SUMMARY OF USAGE

(Therms) 170 136 102 68 34

> JUL AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL 2001

Jul 2000 Jul 2001 Average Daily Therms Used .59 .64 Temperature 70 °F 74 °F

CURRENT USAGE

0

Billing Period 06-29-01 07-31-01 to

Days of Service 32

20.62 Therms

Meter Reading Difference Current Previous Meter Number P2612192 (100 Cubic Feet) 587 Actual 06-29 607 Actual 07-31 20

Therm Conversion 20 x 1.031 BTU Factor =

MESSAGES

If you would like to join the budget payment plan, simply pay \$83.00 instead of the account balance shown on your payment coupon. For your convenience we now have toll free numbers, which are located at the top of your bill.

20.62 Therms =

20.62 Therms =

20.62 Therms =

20.62 Therms =

0.10 %

8.24 %





Bill Date	Account Number	Payment Due Date	Amount Due
08/30/2001	3 5000 1347 5152	09/21/2001	\$29.32

JSTOMER

Name **Account Number** Service Address

Betty Johnson 3 5000 1347 5152 3947 W Polk ST FL 2

Chicago IL 60624-4020

service Classification

Rate 1 - Small Residential Service

Heating Account Yes

Next Meter Reading September 27, 2001

JMMARY OF CHARGES

edits And Charges	Since	Your	Last	Bill
Dravious balance				

ank you for your payment. Balance

Customer Charge

\$28.71 28.71 -\$0.00

9.45

7.88

0.06

9.19

26.58

irrent Charges

Distribution Charge Under 50 Therms \$.36375 x 21.65 Therms = **Environ Activities** \$.00260 x 21.65 Therms = \$.42450 x 21.65 Therms = Gas Charge

Current Charges Before Taxes

Taxes

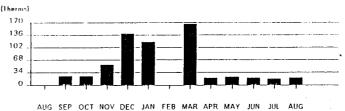
nois Gross Revenue Tax hgo Municipal Utility Tax Illinois Gas Revenue Tax

\$26.58 x 0.10 % 0.03 \$26.58 x 8.24 % = 2.19 \$.024 x 21.65 Therms = 0.52 **Current Charges After Taxes** 29.32

Total Balance

\$29.32

SUMMARY OF USAGE



2001 2000

Average Daily	Aug 2000
Therms Used	.81
Temperature	72 °F

Aug 2001 .72 73 °F

CURRENT USAGE

08-30-01 Days of Service 30 Billing Period 07-31-01 to

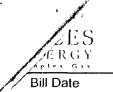
Meter	Reading	
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
607 Actual 07-31	628 Actual 08-30	21

Therm Conversion 21 x 1.031 BTU Factor = 21.65 Therms

ESSAGES

If you would like to join the budget payment plan, simply pay \$64.00 instead of the account balance shown on your payment coupon.

For your convenience we now have toll free numbers, which are located at the top of your bill.





Bill Date	Account Number	Payment Due Date	Amount Due
10/01/2001	3 5000 1347 5152	10/23/2001	\$35.11

CUSTOMER

Betty Johnson Name

Account Number Service Address

3 5000 1347 5152 3947 W Polk ST FL 2

Chicago IL 60624-4020 Rate 1 - Small Residential Service

Service Classification Heating Account **Next Meter Reading**

Yes October 29, 2001

SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance Thank you for your payment Late payment charge Balance

\$29.32 30.00 -0.42 \$0.26

9.45

12.36 0.08

10.00

31.89

0.03

2.63

0.82

35.37

Current Charges Customer Charge

> Distribution Charge Under 50 Therms

> > **Environ Activities**

Gas Charge

\$.36375 x

33.99 Therms = \$.00250 x 33.99 Therms =

\$.29420 x 33.99 Therms =

Current Charges Before Taxes

Taxes

Illinois Gross Revenue Tax Chgo Municipal Utility Tax Illinois Gas Revenue Tax

\$.024 x 33.99 Therms =

Total Balance

\$31.89 x

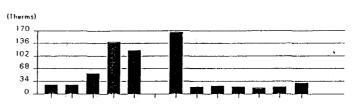
\$31.89 x

8.24 % **Current Charges After Taxes**

0.10

\$35.11

SUMMARY OF USAGE



SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP 2000 2001

Average Daily Therms Used Temperature

Oct 2000 89 66 °F

Oct 2001 1.06 62 °F

CURRENT USAGE

Billing Period 08-30-01

to

10-01-01

Days of Service 32

Meter	Reading	
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
628 Actual 08-30	661 Actual 10-01	33
L		

33 x 1.030 BTU Factor = Therm Conversion 33.99 Therms

MESSAGES

If you would like to join the budget payment plan, simply pay \$84.42 instead of the account balance shown on your payment coupon. Your monthly budget installment amount will be \$84.00.



Customer Inquiries: 866-556-6001

Emergencies: 866-556-6002

Bill Date Account Number Payment Due Date **Amount Due** 10/30/2001 3 5000 1347 5152 \$40.07 11/21/2001

STOMER

Name **Betty Johnson** Account Number

3 5000 1347 5152 3947 W Polk ST FL 2 Service Address

Chicago IL 60624-4020

vice Classification Rate 1 - Small Residential Service

Heating Account Yes

ext Meter Reading November 29, 2001

IMARY OF CHARGES

lits And Charges Since Your Last Bill Previous balance

you for your payment Balance

\$35.11 36,00 -\$0.89 -

ent Charges

Customer Charge 9.45 Distribution Charge Under 50 Therms \$.36375 x 45.32 Therms = 16.49 **Environ Activities**

Gas Charge

\$.00270 x 45.32 Therms = 0.12 \$.23690 x 45.32 Therms = 10.74 **Current Charges Before Taxes** 36.80

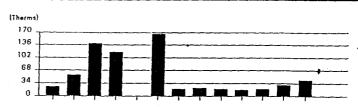
Taxes Gross Revenue Tax **Municipal Utility Tax** 3 Gas Revenue Tax

\$36,80 x 0.10 % 0.04 \$36.80 x 8.24 % = 3.03 \$.024 x 45.32 Therms = 1.09 **Current Charges After Taxes** 40.96

Total Balance

\$40.07

SUMMARY OF USAGE



OCT NOV DEC JAN FEB MAR APR MAY JUN JUL SEP OCT 2000

Average Daily Therms Used Temperature

Oct 2000 .89 56 °F

Oct 2001 1.56 52 °F

CURRENT USAGE

Billing Period 10-01-01 to 10-30-01 Days of Service 29

Meter		
Previous	Current	Difference
Meter Number P2612192		(100 Cubic Feet)
661 Actual 10-01	705 Actual 10-30	44
L		

Therm Conversion 44 x 1.030 BTU Factor = 45.32 Therms

IGES

f you would like to join the budget payment plan, simply pay \$69.00 instead of the account balance shown on your payment coupon. Your monthly budget installment amount will be \$69.00. To pay your gas bill by credit card, simply call 1-888-256-6445.





 Bill Date
 Account Number
 Payment Due Date
 Amount Due

 12/03/2001
 3 5000 1347 5152
 12/26/2001
 \$94.92

MER			<u> </u>	SUMMARY OF USAG	GE	
count Number 3 gryice Address 39 C C e Classification R leating Account Yo	etty Johnson 5000 1347 5152 947 W Polk ST FL 2 hicago IL 60624-4020 ate 1 - Small Residenti es ecember 31, 2001	al Service		(Therms) 170 136 102 68 34		
MARY OF CHA	RGES			NOV DEC JAN FEB N	IAR APR MAY JUN JUL AUG	SEP OCT NOV
Previous balance ale payment charge Balance	•	Bill	\$40.07 0.58 \$40.65	2000 <u>Average Daily</u> Therms Used Temperature	Nov 2000 1 1.69 38 °F	2001 Nov 2001 2.06 48 °F
nt Charges Customer Charge			9.45	CURRENT USAGE		
Distribution Charge			3,43	Billing Period 10-30-01	to 11-30-01 Days	of Service 31
First 50 Therms		50.00 Therms =	18.19	Mete	r Reading	
Over 50 Therms	\$.11445 x	13.86 Therms =	1.59	Previous	Current	Difference
Environ Activities Gas Charge	\$.30220 x	63.86 Therms = 63.86 Therms =	0.15 19.30	Meter Number P2612192 705 Actual 10-30	767 Actual 11-30	(100 Cubic Feet) 62
-	Current Charges Befor	e Taxes	48.68	Therm Conversion	62 x 1.030 BTU Factor =	e 63.86 Therms
Taxes s Gross Revenue Tax o Municipal Utility Tax	\$48.68 x \$48.68 x	0.10 % = 8.24 % =	0.05 4.01			
ois Gas Revenue Tax	\$.024 x Current Charges After	63.86 Therms = Taxes	1.53 54.27			
	Total Balance		\$94.92			

SAGES

At the time of this statement, your account was past due. Please pay the amount shown today or contact our Customer Care Center to hear about our Payment Plan options. To pay your gas bill by credit card, simply call 1-888-256-6445.